

At National Star Route Mail Contractors Assn. Convention in Syracuse

Sheehy recognized with top award from USPS

At Sheehy Mail Contractors, we know our drivers are special. What a pleasure it is – and what an honor! – when our biggest customer offers special recognition of our drivers' service performance as well.



The Eagle Spirit Award is displayed in the lobby at the Waterloo headquarters.

Lucy and John Sheehy were invited to accept the prestigious *Eagle Spirit Award* from the Postal Service at the recent Mail Contractors Convention held in Syracuse, NY. Only a few of these awards are presented nation-wide each year to recognize exemplary service provided by a particular Mail Contractor. Remarkably, this most recent award represents the third time in ten years that Sheehy has been chosen to receive this honor

In comments given upon receiving the award, John Sheehy noted that his acceptance of the award “is, most appropriately, done on behalf of our drivers who have earned this recognition.

“Our drivers consistently perform at a level that I believe is unparalleled in our industry. We – and the Postal Service - rely upon the professional skills these drivers bring to the job, and we’re rarely disappointed. On a day to day basis, the drivers manage to service our regular mail contracts seamlessly. The mail gets moved safely, and all gets accomplished in accordance with a schedule upon which you could seemingly set a clock.”

The Postal Service, like our regular customers, often has an extraordinary request for service, such as last minute changes in a delivery or pick up, or perhaps a sudden need for a number of trucks to transport an extensive mailing. According to Sheehy, it’s at these times that the drivers’ ability to perform is most remarkable.

“As a rule, we are accustomed to immediately responding to any request from a customer with an affirmative response. In the case of some of our Postal contracts, the Postal Service may need, for example, ten mail loads hauled from one site over a weekend. Without hesitation, our Dispatch office will take the loads, knowing our driver force will accept the challenge, roll up their sleeves, and make it all happen. A service request such as this that most companies would consider to be an extraordinary task is instead managed as a regular course of business by Sheehy. More than anything, it’s this confidence in our drivers that allows Sheehy to provide such award-winning service. Quite simply, these drivers have established supreme service as our stock-in-trade; as just the way we do business here at Sheehy.

“We’re proud to receive such a gracious award as this from our most important customer. More importantly, we are also grateful to our drivers who make such awards possible.”